

Our arrangements for continuing services during the Covid-19 situation

OUR STAFFING ARRANGEMENTS

In light of the recent official government advice, Dhiverse staff and volunteers will be working from home as much as possible. Our office will operate on a skeleton staff and is closed to visitors until further notice. Therefore, if you call the office on **01223 508805** you might reach our voicemail but please be assured that we will aim to respond as soon as possible. There will not be any delay in responding to emails to our general email **enquiries@dhiverse.org.uk**

Alternatively if you know the person you would like to speak to please contact them direct on their mobile or email. If you don't have their contact details please see **Page 4** of this newsletter for the contact details of some staff or visit the homepage of our website **www.dhiverse.org.uk** and scroll down to '**Our Team**' for details of all our staff. Click on the person you would like to contact and this will show you their area of responsibility, email and mobile number.

OUR SERVICES

We're pleased to let you know that **Public Health Cambridgeshire** has made the decision to continue to fund our **HIV Support Service, Interact Group, RSE Services and Training & Health Promotion Services** for a further 6 months to **1st October 2020**. This means that we can continue to provide these services until that date.

We want to assure you that although we will not be providing any of our services face to face during this time, we will be here to provide telephone and video call support, information and education.

We are continuing to take referrals for most of our services

HIV Support Service

We will continue to provide support and information for people living with HIV, by telephone or video call. We can also arrange peer support chats for you.

Counselling service

Our counselling service will continue, but sessions will be provided by telephone or video call.

Our ABC Project and SLIP Programme

Groups and 1-1s will not be delivered in person by our staff until further notice but we will continue to provide telephone, video call and Skype support, education and information.

Relationships and Sex Education (RSE) and Training for Professionals

Workshops and Trainings will not be delivered in person by our staff until further notice but we could provide these by Skype if that's a viable option for everyone involved. We can also provide 1-1 support and group chats for young people and adults, around sexual health, relationships and sex by telephone and video call and online.

INTERACT Group

These meetings will be suspended until further notice but **Graham Lewis**, the group facilitator will be available to provide 1-1 and group support for gay and bisexual men by telephone, video call or Skype. Please email us at **enquiries@dhiverse.org.uk** to arrange this.

HIV Insti Testing and Chlamydia screening services

These are now suspended until further notice. You can find information on how to order a home testing kit by visiting **<https://www.icash.nhs.uk>** or by calling **0300 300 3030**.

You can call us for help to do this.

Condoms

You can request condoms by email enquiries@dhiverse.org.uk and we will arrange for these to be posted out to you.

Dhiverse can still provide information and support around sexual health, testing, RSE and related issues, by telephone or email. Please contact us at enquiries@dhiverse.org.uk to arrange.

HIV and Covid-19

Whilst there's currently no evidence to suggest that people living with HIV are at higher risk of contracting coronavirus, new advice classifies people with HIV as vulnerable. In view of this we would advise you to visit: **The British HIV Association** website for more details and regular updates using this link:

<https://www.bhiva.org/Coronavirus-COVID-19>

Alternatively please speak to your HIV clinician if you're unclear about your situation.

GENERAL INFORMATION

For general information on the coronavirus

www.gov.uk

If you have concerns relating to the virus

call 111 or visit www.nhs.uk

If you're feeling isolated and/or anxious please don't hesitate to contact us for a chat

STAFF CONTACT DETAILS

FOR ENQUIRIES, INFORMATION & REFERRALS

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